

## Guarantee form

Date	<input type="text"/>	Pick up address	<input type="text"/>
Invoice number	<input type="text"/>		
Order no	<input type="text"/>	Contact phone no	<input type="text"/>
Reference(s)	<input type="text"/>		

Contact person	<input type="text"/>		
Date of collection	<input type="text"/>	Time of collection	<input type="text"/>
Number of packages	<input type="text"/>	Weight	<input type="text"/>
Measurements	<input type="text"/>		

NOTE: The customer must have the goods packed and ready for the agreed day

**Please give the reason for the return in the corresponding box**

External problem		Photo	Documentation	
Assembly problem	<input type="text"/>	<input type="text"/>	<input type="text"/>	(3)
Defective welding	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Components broken	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Others (specify)	<input type="text"/>	<input type="text"/>	<input type="text"/>	
<b>Internal problem</b>				
Ceramic break	<input type="text"/>	<input type="text"/>	<input type="text"/>	(1)
Internal noise	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Catalysis problem	<input type="text"/>	<input type="text"/>	<input type="text"/>	
OBD light on	<input type="text"/>	<input type="text"/>	<input type="text"/>	(2)
Others (specify)	<input type="text"/>	<input type="text"/>	<input type="text"/>	

- (1) In this case, the gas analysis must be attached
- (2) In this case, the OBD diagnostic information must be attached
- (3) In this case, the vehicle documentation (photo) must be sent

Send by mail to the following address: [warranty@kateurope.com](mailto:warranty@kateurope.com)

As well as the invoice and documentation required in each case, if you send us pictures of the fault, we may be able to identify and resolve the problem quicker without the product needing to be sent for analysis.

Once the letter has been sent, you will receive news from us or the carrier within 3 calendar days about the return